



Corrugated Cartons - Wood Pallets - Point-of-Purchase Displays - Hand Assembly & Fulfillment - Shipping Supplies

#### Mission Statement

Tilsner Carton is an innovative, full-service, single source designer, manufacturer, and distributor of corrugated products, wood pallets, and packaging supplies. We emphasize continuous process improvement, and our dedicated employees satisfy customer expectations by providing superior service and value. By meeting customer expectations, we will achieve steady growth, profitability, and provide a positive and safe work environment for our employees through the practice of continuous process improvement.

#### Guiding Principles

Customers - Our future depends on customer satisfaction. We must be responsive to customer needs, and provide the necessary products and services to meet those needs, while maintaining a reasonable profit.

#### Financial Performance

In order to meet customer and stakeholder expectations, we must strive for continuous profit improvement. Long-term profitability will enable us to upgrade equipment, increase employee training, and improve our customer service capabilities.

#### Integrity/Company Conduct

Be open, ethical, and honest in all business interaction with customers, suppliers and employees.

#### Continuous Quality Improvement

To provide quality products and services to our customers and continuously improve our process.

#### Our People

Employees are the company's most important asset and resource. Our integrated teamwork approach to quality and process improvement enables our employees to participate effectively in fulfilling the business objectives, while maximizing their opportunities for professional and personal development.

#### Environment/Safety

To provide a workplace that is both safe and environmentally sound, where open communication, mutual respect, and trust are the norm.